

stryker®



IS THERE A
GOOD TIME
FOR EQUIPMENT
FAILURE?

ProCare
SERVICE FROM STRYKER

Maximise The Value Of Your Capital Investments

As operating budgets and reimbursements face continued decline, your commitment to providing the best possible patient care remains.

Stryker's ProCare service programs are committed to helping you and your staff perform your jobs more efficiently while enhancing patient care. The ability to maximise operational efficiency, minimise downtime and reduce expenses are important components of a successful Operating Theatre. We provide maintenance, service and workflow solutions intended to maximise the life and value of your capital investments.

With ProCare service, we focus on your capital equipment needs so your nurses, surgeons, and staff can focus on their top priority – caring for patients.

Stryker's ProCare Service Has Options To Fit Your Unique Needs And Budget

	ProCare Premium	ProCare Plus
Stryker Field Service Engineer Onsite Guaranteed 7am - 6pm AEST Mon - Fri within:	Same Day	Next Day
Attendance onsite at no cost	✓	✓
7am - 6pm AEST Technical Support Hotline:	✓	✓
Loaner equipment delivered and installed where requested and available:	✓	✓
All Repairs including operator induced damage	✓	
Routine Repairs (excluding operator induced damage)	✓	✓
Preventative Maintenance checks in accordance with AS/NZ3551:2012 Requirements (annually)	✓	25% off
Annual Business Partnership Review conducted with Technical Services Manager into improved operating solutions for the future	✓	

- 1) Timings provided are for metropolitan hospitals. Metropolitan is generally define as within 100km of the state capital. Alternative times will be provided for rural hospitals
- 2) Hospitals requiring response times above their stated guaranteed timeframes will be able to pay an expedited attendance fee of \$1,000 per callout to ensure a FSE attends under same day guidelines

Stryker defined iSuites under the following categories. Whilst every iSuite is different, for simplicity we attempt to define each iSuite as follows:
Hardwired: One (1) Flat Panel 5 Pole plus LED Light; One (1) Flat Panel 9 Pole plus LED Light; Two (2) Anaesthetic Booms; One (1) Equipment Boom
Integrated: One (1) Flat Panel 5 Pole plus LED Light; One (1) Flat Panel 9 Pole plus LED Light;

Two (2) Anaesthetic Booms; One (1) Equipment Boom; One (1) Wall Monitor; One (1) Infinity ; Two (2) Monitors
Extended: One (1) Flat Panel 5 Pole plus LED Light; One (1) Flat Panel 9 Pole plus LED Light; Two (2) Anaesthetic Booms; One (1) Equipment Boom; One (1) Wall Monitor; One (1) Infinity and any additional installed products (i.e. additional lights, wall monitors or booms) Two (2) Monitors

Don't wait to protect your investment.

A surgeon must always rely on his or her own professional clinical judgment when deciding whether to use a particular product when treating a particular patient. Stryker does not dispense medical advice and recommends that surgeons be trained in the use of any particular product before using it in surgery.

The information presented is intended to demonstrate the breadth of Stryker product offerings. A surgeon must always refer to the package insert, product label and/or instructions for use before using any Stryker product.

For more information, contact your Stryker Sales Representative today.

Products may not be available in all markets because product availability is subject to the regulatory and/or medical practices in individual markets. Please contact your Stryker representative if you have questions about the availability of Stryker products in your area.

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